

NATIONAL WEATHER SERVICE (NWS)

NOTE: The first NWS Point of Contact (POC) for ALL NWS operational failures is the Senior Duty Meteorologist (SDM) at 301-763-8298 or 301-763-8000 x7361. This is an operational position located in the World Weather Building in Camp Springs, MD, and staffed 24/7. The SDM has a listing and knowledge of all NWS programs and points of contact to reestablish services, and can activate the alternate NWS headquarters in Kansas City, Missouri if needed.

The second POC is the NWS Watch Office at 301-713-0090 x123 .

This number, when the office is not staffed, will activate the pagers of several NWS headquarters personnel who have telephone listings of NWS POC's for the other NWS critical functions. They can also activate the alternate NWS Headquarters.

NATIONAL WEATHER SERVICE (NWS)

WORLDWIDE COLLECTION, PACKAGING, AND DISSEMINATION OF
WEATHER OBSERVATIONS, NUMERICAL PREDICTION GUIDANCE,
WEATHER FORECASTS AND WEATHER WARNINGS

Barry C. West, Chief Information Officer	(O): 301-713-1360 x158 (P): 877-613-0393 (C): 301-938-8498 (H): 410-721-8642
William Brockman, Alternate CIO Office	(O): 301-713-0859 x102 (C): 301-943-6837 (H): 301-652-3978
Alternate Site Contact Person: Tom Schwein Kansas City, MO	(O): 816-891-7734 x400 (C): 816-564-7899 (H): 913-599-4197

The Silver Spring, MD, Telecommunications Gateway is the central weather warning, observation, and forecast distribution portal; and weather data handling and exchange facility.

NATIONAL WEATHER SERVICE (NWS)

TECHNICAL SUPPORT TO FIELD OPERATIONS AND SERVICES INCLUDING OBSERVATIONS, NUMERICAL PREDICTION MODELING, HYDROLOGIC APPLICATIONS (FLOODING, PRECIPITATION, WATER LEVEL), AND WEATHER AND CLIMATE PREDICTIONS AND WARNINGS.

Gregory Mandt, Director Office of Climate, Water and Weather Services	(O): 301-713-0700 (C): 301-943-0204 (H): 703-922-2044 (P): 800-204-2375
Vacant, Alternate	(O): (C): (H):
Alternate Site Contact Person: Mike Looney, Chief, Meterological Services Division Central Region Kansas City, MO	(O): 816-891-7734 x701 (C): 816-564-2417 (H): 913-897-4324

Continuity of Climate, Water, and Weather Warning and Forecast Services

NATIONAL WEATHER SERVICE (NWS)

RIVER AND RAIN/SNOW DATA

Gary Carter, Director Office of Hydrological Development	(O): 301-713-1658 x143 (C): 301-367-0087 (H): 410-349-2271 (P): 877-729-5439
George Smith, Chief, Hydrology Laboratory	(O): 301 713-0640 x117 (C): 540 420-9815 (H): 301 585-1493 (H): 540 721-4801
Alternate Site Contact Person Ken King, Hydrologic Services Division Kansas City, MO	(O): 816-891-7734 x200 (C): 816-564-2782 (H): 816-891-8823

Function: Hydrometeorological Automated Data System (HADS), Office of Hydrologic Development. The HADS system collects river level and flow data as well as rain and snowfall data via satellite from over 8800 locations. This forms the basis for NWS river and flooding predictions from our river forecast centers.

NATIONAL OCEAN SERVICE

(NOS)

PROVISION OF REAL-TIME WATER LEVELS, CURRENTS, WINDS, AND OTHER OCEANOGRAPHIC AND MARINE METEROLOGICAL MEASUREMENTS FOR MAJOR U.S. PORT AREAS.

Michael Szabados, Director	(O): 301-713-2981 x126 (C): 301-704-5316 (H): 301-972-4704
Richard Edwing, Deputy Director	(O): 301-713-2981 x123 (C): 301-802-0126 (H): 301-947-0203
Contact outside 60 mile radius: Mike O’Hargan, Chief, Field Operations Division Chesapeake, VA	(O): 757-436-0200 (C): 757-373-5389 (H): 757-460-8423

Function:. Center for Operational Oceanographic Products and Services (CO-OPS). This infrastructure acquires and disseminates observations & predications of data and information necessary to ensure secure, safe, efficient environmentally sound maritime commerce. The real-time tides and current critical infrastructure supports national security, safe navigation, sustainable coastal communities, and disaster response. Real-time water levels and current information are essential to post-incident environmental impacts and waterway evacuation. The real-time tides, currents and associated sensors minimizes the possibility of vessels going aground, blocking other vessels, spilling contaminants, or becoming additional targets of terrorism.

Relocation Sites: West Virginia, CO-OPS, Chesapeake office & commercial space.

NATIONAL OCEAN SERVICE

(NOS)

PROVISION OF GLOBAL POSITIONING SYSTEM (GPS) TECHNOLOGY AND DATA FROM AN EXISTING NOAA NATIONWIDE NETWORK OF GPS RECEIVERS TO ENABLE FEDERAL, STATE AND LOCAL ENTITIES TO DETERMINE HIGHLY ACCURATE POSITIONAL COORDINATES FOR CHARACTERIZING DISASTER AREA FEATURES.

Charlie Challstrom, Director National Geodetic Survey	(O): 301-713-3222 x134 (H): 301-926-4498 (P): 800-759-8888 Pin: 1336759
Dave Zilkoski, Deputy Director National Geodetic Survey	(O): 301-713-3222 X141 (C): 301-529-0149 (H): 301-963-1455
Richard Snay, Director Continuously Operating GPS Reference Receivers (CORS) Program	(O): 301-713-3202 x154 (H): 301-977-5259
Contact outside 60 mile radius: *Ralph Harrell Norfolk, VA	(O): 757-441-3385 (H): 757-340-8573

Function: Continuously Operating Reference Station (CORS). The National CORS system comprises a network of more than 280 Global Positioning System (GPS) receivers that collect data continuously in support of 3-dimensional positioning activities throughout the U.S. and its territories.

NOAA uses CORS data to issue hourly predictions of precipitable water vapor, an important index for estimating the severity of oncoming storms. NOAA also uses CORS data to monitor (on an hourly basis) the distribution of free electrons in the Earth’s atmosphere so as to anticipate when concentration of these free electrons may be sufficiently high to noticeable affect radio transmissions.

Relocation Sites: Possible sites re Scripps Institute or the National Geophysical Data Center.

* These are POC’s only, not trained to operate the critical function.

NATIONAL OCEAN SERVICE

(NOS)

COASTAL MAPPING AND AIRPORT SURVEY/DAMAGE ASSESSMENT

Charlie Challstrom, Director National Geodetic Survey	(O): 301-713-3222 x134 (H): 301-926-4498 (P): 800-759-8888 Pin: 1336759
Dave Zilkoski, Deputy Director National Geodetic Survey	(O): 301-713-3222 x141 (C): 301-529-0149 (H): 301-963-1455
Captain Jon Bailey, Chief Remote Sensing Division	(O): 301-713-2663 x160 (H): 301-990-8578 (C): 301-257-4041
Contact Outside 60 mile radius: David Hucks* Norfolk, VA	(O): 757-441-6249 (H): 757-491-2020

Function: Collection of aerial photography and other remotely sensed data (e.g., light detection and ranging) to respond to airport and/or coastal disasters for security, damage assessment, and recovery efforts, as was conducted by NOS at the World Trade Center and the Pentagon.

Relocation Sites If Silver Spring is unavailable, NOS in conjunction with Office of Marine and Aviation Operations could establish a base of aircraft operations at OMAO, Aircraft Center, MacDill AFB, FL. An alternate site, such as Norfolk or Corbin, VA could be used for flight planning execution, data reduction and data production.

* Point of Contact only, not trained to operate the critical function.

NATIONAL ENVIRONMENTAL SATELLITE, DATA AND INFORMATION SYSTEMS (NESDIS)

NOTE: The NESDIS 24/7 Point of Contact (POC) for all
satellite operations failures is with the
Shift Supervisor of Satellite Operations at **301/817-4198**

For **satellite product processing failures**, the POC
is the Shift Supervisor for Product Processing
at **301/457-5264**

Both are located in Suitland, Maryland and are operational
24 hours per day, 7 days per week.

**NATIONAL ENVIRONMENTAL SATELLITE,
DATA AND INFORMATION SYSTEMS
(NESDIS)**

SILVER SPRING ONLY

**MANAGEMENT AND LEADERSHIP OF NESDIS, AND THE CRITICAL
PROGRAMMATIC SUPPORT OF SATELLITE COMMAND AND
CONTROL, DATA ACQUISITION, ARCHIVE AND ACCESS FOR
OTHER NOAA LINE OFFICES AND THE NATION.**

Greg Withee Assistant Administrator	(O): 301-713-35784000 (C): 301-518-0489 (H): 240-497-0679
Mary Glackin Deputy Assistant Administrator	(O): 301 713-2010 (C): 301-943-0019 (H): 410-750-6797
Contact Outside 60 miles: Tom Karl, Director National Climatic Data Center	(O): 828-271-4476 (Direct) (O): 828-271-4800 (Main) (C): 828-231-0552 (P): 828-236-4270 (H): 828-251-5453

NATIONAL ENVIRONMENTAL SATELLITE, DATA AND INFORMATION SYSTEMS (NESDIS)

OPERATION AND CONTROL OF GEOSTATIONARY AND POLAR ORBITING ENVIRONMENTAL SATELLITES

Kathy Kelly- Director Office of Satellite Operations	(O): 301-817-4000 (C): 301-938-3288 (H): 703-455-0823 (P): 877-627-7559
Michael Simpson, Deputy Director Office of Satellite Operations	(O): 301-817-4116 (H): 202-248-9862 (P): 877-628-7560
NESDIS Satellite Operations Shift Supervisor:	301-817-4198 (24x7)
Contact outside 60 mile radius: Wallops, VA Supervisor/Switchboard Operator:	757-824-3446 (normal duty hours)

Function: Satellite Command and Control critical due to need to retrieve environmental satellite data used for public safety and national security - all US civilian and military environmental satellites are used for forecasting domestic, foreign and tactical/strategic environmental conditions. Communications capabilities to the satellites need to be up and running at all times.

NATIONAL ENVIRONMENTAL SATELLITE, DATA AND INFORMATION SYSTEMS (NESDIS)

DATA PROCESSING PRODUCTS FROM GEOSTATIONARY AND POLAR ORBITING ENVIRONMENTAL SATELLITE DATA

Helen Wood Satellite Data Processing and Distribution	(O): 301-457-5120 (C): 301-466-5356 (H): 301-571-8255
Michael Matson Satellite Data Processing and Distribution	(O): 301-457-5120 (H): 703-329-0664 (P): 800-759-7243 Pin# 2169511
NESDIS Product Processing:	301-457-5264 (24x7)
Contact Outside 60 miles: Louis Cambardella	(O): 301- 457-5120 (C): 301-466-2489 (H): 410-857-7401

Function: Ingest, process and distribute global environmental data and information services from satellites and other sources to promote, protect, and enhance the Nation’s economy, security and the environment.

NATIONAL ENVIRONMENTAL SATELLITE, DATA AND INFORMATION SYSTEMS (NESDIS)

SEARCH AND RESCUE: US MISSION CONTROL CENTER (USMCC)

Helen Wood Satellite Data Processing and Distribution	(O): 301-457-5120 (C): 301-466-5356 (H): 301-571-8255
Michael Matson Satellite Data Processing and Distribution	(O): 301-457-5120 (H): 703-329-0664 (P): 800-759-7243 Pin# 2169511
Ajay Mehta Satellite Data Processing and Distribution Search and Rescue	(O):301-457-5678 x120
Emergency Contact : Search and Rescue Satellite- Aided Tracking (SARSAT - (24x7 ops)	301-457-5428 (24x7)
Contact outside 60 mile radius : Canada Mission Control Center	(613) 965-7265 (24/7)

Function: Recover distress signals from both Geostationary and Polar Orbiting satellites and distribute them to search and rescue authorities.

NATIONAL ENVIRONMENTAL SATELLITE, DATA AND INFORMATION SYSTEMS (NESDIS)

DELIVERY OF OCEANOGRAPHIC DATA

H. Lee Dantzler, Director National Oceanographic Data Center Silver Spring, MD	(O): 301-713-3270 x200 (H): 410-461-6486
Kurt Schnebele, Deputy Director National Oceanographic Data Center	(O): 301-713-3270 x198 (H): 301-236-0309
Contact outside 60 miles: National Climatic Data Center Tom Karl, Director Asheville, NC	(P): 828-236-4720 (24x7) (O): 828-271-4476 (C): 828-231-0552 (H): 828-251-5453 (P): 828-236-4270

Function: Maintaining connectivity between the customer (private sector, general public, state coastal managers, et al) and coastal data and information/products.

OFFICE OF MARINE AND AVIATION
OPERATIONS (OMAO)

OPERATION OF ENVIRONMENTAL/SCIENTIFIC RESEARCH
AIRCRAFT AND SHIPS FOR:

HURRICANE SURVEILLANCE AND RESPONSE

Rear Admiral Evelyn Fields, Director, OMAO Silver Spring, MD	(O): 301-713-1045 (C): 301-910-3296 (H): 301-916-5526
Captain Robert W. Maxson, Director Aircraft Operations Center MacDill AFB, FL	(O): 813-828-3310 (C): 813-833-1737 (H): 813-661-5402

NAUTICAL CHARTING

Rear Admiral Evelyn Fields, Director, OMAO Silver Spring, MD	(O): 301-713-1045 (C): 301-910-3296 (H): 301-916-5526
Rear Admiral Nicholas A. Prahl, Director Marine Operations Center Norfolk, VA	(O): 757-441-6776 (C): 757-630-7118 (H): 757-638-1452

OFFICE OF MARINE AND AVIATION OPERATIONS (OMAO)

OPERATION OF ENVIRONMENTAL/SCIENTIFIC RESEARCH AIRCRAFT AND SHIPS FOR:

AT-SEA WEATHER OBSERVATIONS

Rear Admiral Evelyn Fields, Director, OMAO Silver Spring, MD	(O): 301-713-1045 (C): 301-910-3296 (H): 301-916-5526
Rear Admiral Nicholas A. Prahl, Director Marine Operations Center Norfolk, VA	(O): 757-441-6776 (C): 757-630-7118 (H): 757-638-1452

FISHERIES STOCK ASSESSMENTS

Rear Admiral Evelyn Fields, Director, OMAO Silver Spring, MD	(O): 301-713-1045 (C): 301-910-3296 (H): 301-916-5526
Rear Admiral Nicholas A. Prahl, Director Marine Operations Center Norfolk, VA	(O): 757-441-6776 (C): 757-630-7118 (H): 757-638-1452

OCEANIC AND ATMOSPHERIC RESEARCH

(OAR)

AIR RESOURCES LABORATORY

Bruce Hicks, Director, Air Resources Laboratory	(O): 301-713-0684 x136 (C): 301-580-0904 (H): 301-390-8196
Richard Artz, Deputy Director Air Resources Laboratory	(O): 301-713-0295 (C): 301-412-0880 (H): 301-774-5712
Contact outside 60 mile radius: Rayford P. Hosker, Director, ARL Atmospheric Turbulence & Diffusion Division Oak Ridge, TN	(O): 865-576-1248 (C): 865-386-7511 (C): 865-300-5087 (H): 865-482-5662

Function: Modeling dispersion of air pollutants such as gases, nuclear and chemical materials. Support for Hybrid Simple Particle Lagrangian Integrated Trajectory (HYSPLIT) and related dispersion modeling.

NATIONAL MARINE FISHERIES SERVICE

(NMFS)

LAW ENFORCEMENT OF COASTAL AND OCEANIC LAWS

Dale Jones, Chief, Office of Law Enforcement	(O): 301-427-2300 (C): 301-661-6773 (H): 301-790-0266 (P): 888-946-1963
Mark Spurrier, Deputy Chief Office of Law Enforcement	(O): 301-427-2300 (C): 301-661-1315 (H): 410-552-4886 (P): 888-946-2955
Contact outside 60 mile radius: Michael Gonzales, Special Agent in Charge Long Beach, CA	(O): 562-980-4050 (C): 301-547-2971 (H): 562-621-1612

Function: NOAA’s Office for Law Enforcement (OLE) is the lead agency responsible for the ecosystem protection and conservation of most of the United States living marine resources. It is a nationally accredited law enforcement agency with global enforcement responsibilities encompassing in excess of 3.4 million square miles of jurisdiction. The OLE has 58 offices located throughout the United States and U.S. Territories. Headquarters are located in Silver Spring, MD with five division offices located in Gloucester, MA; St. Petersburg, FL; Seattle, WA; Long Beach, CA; and Juneau, AK.

NATIONAL MARINE FISHERIES SERVICE

MAINTENANCE OF SUPPLY OF COMMERCIAL FISHERIES PRODUCTS

HEADQUARTERS	
Sam McKeen, Director, Seafood Inspection	(O): 301-713-2351 x124 (C): 301-807-1574 (H): 301-871-3350 (H#2): 302-945-1825
Rich Cano Deputy Director, Seafood Inspection	(O): 301-713-2355 (C): 410-352-3772 (H): 301-774-4057
Rita Creitz, Specialist	(O): 301-713-2355 (H): 703-685-4909
Contacts outside 60 mile radius:	
NORTHEAST	
David Moisan	(O): 978-281-9302 (H): 603-778-9402
SOUTHEAST	
Bob Buckley	(O): 727-570-5383 (H): 727-577-3744
WEST	
Eric Staiger	(O): 323-526-7412

Function: Professional inspection services provided nationwide, in US territories and in foreign countries. Vessels, processing plants and retail facilities may receive these services which assess compliance with all applicable food regulations. Program has 130 federal inspectors, and an additional 90 cross-licensed state and federal staff. Employees are available on a 24/7 basis and are located in most major port areas within the US as well as some inland locations.

OFFICE OF THE GENERAL
COUNSEL (OGC)

DIRECT AND EXECUTE CONTINUITY OF OPERATIONS PLAN (COOP)

CRAIG R. O’CONNOR NOAA COOP Coordinator Deputy General Counsel	888) 860-6135 (pager) (202) 482-4080 (Office - Main #) (202) 494-5314 (cell) (202) 482-3044 (Office - Direct) (703) 716-1920 (Home) (703) 716-1922 (Home STE & fax) (254) 377-7069 (Satellite)
CAPTAIN RICHARD R. BEHN Executive Director to the Deputy Under Secretary	(202) 494-0104 (Cell) (202) 482-3565 (Office) (301) 570-8088 (Home)
VACANT Manager, NOAA Security	 (202) 607-7466 Duty Officer (301) 713-0333 24/7 Command Ctr.

OFFICE OF THE GENERAL
COUNSEL (OGC)

ENFORCEMENT AND COMPLIANCE OF COMMERCIAL
REMOTE SENSING SATELLITE LICENSING REQUIREMENTS

CRAIG R. O’CONNOR National Coop Coordinator Deputy General Counsel	888) 860-6135 (pager) (202) 482-4080 (Office - Main #) (202) 494-5314 (cell) or 240/832-0996 (202) 482-3044 (Office - Direct) (703) 716-1920 (Home) (703) 716-1922 (Home STE & fax) (254) 377-7069 (Satellite)
RICK SHIMON Special Agent in Charge	888-762-9152 (pager) (240) 832-1301 (Cell) (301) 713-9020 (O - Direct) (301) 713-92267 (O - Main) (301) 713-9116 (O - STE) (703) 631-6331 (Home w/STE) (254) 377-7068 (Satellite)

Function: To assure protection of national security and interna tional obligations.

OFFICE OF FINANCE AND ADMINISTRATION (OFA)

SHIP EMERGENCY RADAR PARTS TO NATIONAL WEATHER SERVICE, FEDERAL AVIATION ADMINISTRATION AND DEPARTMENT OF DEFENSE WEATHER OFFICES

Barry Meyer

(O) 816-426-2050 x 341

(C) 816-719-6413

(H) 816-523-3774

Anthony Harrison

(O) 816-926-1551

(C) 816-564-2056

(H) 816-322-0890

Contact Outside 60 miles radius:

Frank Rabuse

(O) 816-426-3925

Central Administrative Services Center

(H) 913-631-9053

Kansas City, MO

OFFICE OF FINANCE AND ADMINISTRATION (OFA)

**ASSIST FACILITY MANAGERS IN ASSESSING SAFETY AND SECURITY
OF AFFECTED SPACES, EXECUTE EMERGENCY LEASES, AND ASSIST
IN RESTORING IMPACTED TRANSPORTATION ASSETS.**

Don Wynegar Director, Environmental Compliance, Safety and Security Office	(O) 303-497-6291 (C) 303-818-9109 (H) 720-890-2624
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Tony Fleming, Director Real Property Management Office	(O): (301) 713-0836 (C): (202) 253-2159 (H): 301-670-9417
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Contact Outside 60 miles radius: Frank Rabuse Central Administrative Services Center Kansas City, MO	(O) 816-426-3925 (H) 913-631-9053
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OFFICE OF FINANCE AND
ADMINISTRATION (OFA)

TIME AND ATTENDANCE PROCESSING, PERSONNEL ACTION
PROCESSING, INSURANCE ISSUES, ETC.

Zane Schauer, Director	(O) 301-713-0530 x104
Human Resources Management	(C) 301-537-7018
	(C) 410-905-4509
	(H1)410-268-5197
	(H2) 410-295-0416
	(H3) 888-207-9043
 Contact Outside 60 miles radius:	
Susan Sutherland	(O) 303-497-7858
Mountain Administrative Services Center	(C) 303-818-4822
Boulder, CO	(H) 970-461-7725

OFFICE OF FINANCE AND ADMINISTRATION (OFA)

REALLOCATE FUNDING FOR EMERGENCY TRAVEL/ OTHER EMERGENCY PAYMENTS

Jolene Lauria-Sullens
Deputy Chief Financial Officer

(O) 202-482-0917
(C) 301-841-0150
(H) 410-586-3705

Contact Outside 60 miles radius:

Martha McBroome, Director
Central Administrative Support Center
Kansas City, MO

(O) 816-426-2050 x344
(C) 816-810-2408
(H) 816-795-7114

OFFICE OF FINANCE AND
ADMINISTRATION (OFA)

EXECUTE EMERGENCY ACQUISITIONS

Dick Bennett, Acting Director Acquisition and Grants	(O) 301-713-0836 (C) 301-908-4237 (H) 703-250-3527
Contact Outside 60 miles radius: Jack Salmon Eastern Administrative Services Center	(O) 757-441-6893 (H)

Function:. Modification of existing awards/purchase card program support, (i.e., increasing limits)

OFFICE OF FINANCE AND ADMINISTRATION (OFA)

PROVIDE SUPPORT SERVICES FOR EMPLOYEES AND/OR THEIR FAMILIES

Zane Schauer, Director
Human Resources Management

(O) 301-713-0530 x104
(C) 301-537-7018
(C) 410-905-4509
(H1) 410-268-5197
(H2) 410-295-0416
(H3) 888-207-9043

Contact Outside 60 miles:
Kathleen M. Carlson
Eastern Administrative Service Center

(O) 757-441-6516
(C) 757-729-2366
(H) 757-539-4290

CHIEF INFORMATION OFFICE

Carl Staton	(P) 888-268-7841
Chief Information Officer	(C) 240-463-8289
	(O) 301-713-3573
	(H) 301-570-0359
William Turnbull	(O) 301-713-3573
Deputy Chief Information Officer	(C) 240-462-1096
	(H) 301-949-1133

Critical Functions: Chief Information Office

- 1) Provide a focus for IT across the entire spectrum of IT from policy through planning, management, operations, oversight and research.
- 2) Provide centralized management of networks and NOAA’s enterprise servers and messaging system
- 3) Manage NOAA’s IT security program including coordinating security planning and vulnerability assessments, IT security training for all NOAA personnel and operating NOAA Computer Incident Response Team
- 4) Coordinate development of strategic and operational IT plans to improve NOAA’s use of IT
- 5) Lead High Performance Computing and Communication Program in supporting research to enable NOAA to effectively develop and use leading-edge technological innovations